



SBRWGA Board Meeting
 Tuesday, April 16, 2024
 01:00 PM – 03:00 PM

Pam Horwitt President PRESENT	Nanci Messner, VP PRESENT	Jen Valverde, Secretary PRESENT	Kathi Dyer, Treasurer PRESENT
Susan Ness, Membership PRESENT	Maggie Merrick, Social PRESENT	Jackie Elphic, Sponsors PRESENT	Cathy Steel, League Day PRESENT
Deb Lawson, Handicap/Rules PRESENT	Barb Simms, Webmaster PRESENT	M. Jahaske, SBR Golf Pro PRESENT	

President, Pam Horwitt, called the meeting to order at 01:00 PM.

PREVIOUS MONTHS’ ACTION ITEMS

Owner	Action Item	Status
P. Horwitt	Give kudos to Patti Jo Lewis for the great work on the SBRWGA Bulletin Board. (Next President’s message)	CLOSED
K. Dyer	Create the Zelle payment method process and flyer.	CLOSED
C. Steele	Cathy will draft the attested score policy for review at the next board meeting.	CLOSED

A motion was made to approve the previous month’s minutes. The motion passed.

SUGGESTION BOX – J. Valverde

Suggestion: Use a SBRWGA member to marshal on league days to close gap in pace of play. This suggestion was discussed. The SBRWGA President will put a pace of play reminder in the President’s message.

ACTION: Pam to put a pace of play reminder in the May President’s Message.

NEW BUSINESS – P. Horwitt

Meeting with Robson Event Management Team
 Pam along with representatives of SBRMGA, Ranchette Putters, SBR Lady Niners, and SBR Pickleball; met with Robson management regarding food service and quality, event scheduling. The minutes of that meeting are located at the end of this document.



SADDLEBROOKE RANCH *WGA*

MountainView/Preserve Beach Bums Event

The Beach Bums tournament will be held on August 20th.

ACTION: Cathy to move State Medallion qualifier from 8/20.

Lady Niners and SBRWGA Combo Event

ACTION: Pam to see if the Lady Niners would be interested in participating in the July 2nd SBRWGA event.

ACTION: Maggie to reserve an event space for July 2nd event. (Event patio or some other venue).

Feedback from Pebble Creek Event

SBRWGA should explore the possibility of expanding the sponsorship of the Cactus Flower (Member/Guest) beyond Robson.

General Meeting Planning

The SBRWGA General meeting will be held in June. Potential dates are 6/18 and 6/25.

ACTION: Pam to reserve Hacienda La Mesa Room for the general meeting.

SBRWGA Charity Event

Jen Valverde has put together a committee to plan an inaugural tournament. She is working with Jean Cheszek, Diane Taylor, Barb Simms and Jackie Elphic.

COMMITTEE REPORTS

TREASURER – K. Dyer

Monthly Financials:

Kathi presented the financials.

The President's Cup event came in under budget.

A motion was made to approve the financials. The motion passed.

TOURNAMENTS – N. Messner

Nanci reported that there are 43 teams registered for the Cactus Flower event.

Nanci reported that planning for the SaddleBrooke Women's Classic is underway.

SOCIAL – M. Merrick

Maggie reported that she and her committee are working hard on the SaddleBrooke Classic event.

ACTION: Maggie to obtain copy of all event contracts from Tyler; Cactus Flower tournament and all events going forward

LEAGUE DAY – C. Steel

Cathy and her team have been busy preparing for the Cactus Flower tournament.



SPONSORSHIP – J. Elphic

Jackie has obtained \$12300 in sponsorship to date.

Handicap/Rules – D. Lawson

Nothing to report.

MEMBERSHIP – S. Ness

Susan reported that we have 114 members. The new member brunch was well attended and enjoyed by all.

ACTION: Susan will order USGA Handicap reference card for all members. This will be distributed at the June General meeting.

WEBSITE – B. Simms

Nothing to report.

GOLF COURSE OPERATIONS – M. Jahaske

Mike reported that the pro shop would have a Cinco De Mayo sale.

The meeting adjourned at 3:30 PM.

The next SBRWGA Board Meeting is May 14th at 1:00 pm in the Ranch House Escondido Room.

April Action Items

Owner	Action Item	Status
P. Horwitt	Put a pace of play reminder in the May President's Message.	
P. Horwitt	Reserve Hacienda La Mesa Room for the general meeting.	
P. Horwitt	See if the Lady Niners would be interested in participating in the July 2 nd SBRWGA event.	
M. Merrick	Reserve an event space for July 2 nd event. (Event patio or some other venue).	
C. Steele	Move State Medallion qualifier from 8/20.	
M. Merrick	Obtain copy of all event contracts from Tyler; Cactus Flower tournament and all events going forward	
S. Ness	Order USGA Handicap reference card for all members.	

SBRWGA Financial Statement

APRIL 16, 2024

	2024 Budget	Beginning Year to Date	1/1/24 - 2/6/24	2/7/24 - 3/12/24	3/13/24 4/16/24	Current Year to Date	Over/(Under) 2023 Budget
Beginning Cash		\$ 5,222.72	\$ 10,832.72	\$ 17,819.12	\$ 20,429.13	\$ 5,222.72	
Revenue:							
Membership Dues	\$ 5,600.00	3,050.00	\$ 2,450.00	160.00	165.00	5,825.00	\$ 225.00
Handicap Only Fee	180.00	60.00	165.00			225.00	45.00
Cactus Flower Tournament Fees					17,050.00	17,050.00	17,050.00
President Cup fees					1,380.00	1,380.00	1,380.00
Sponsorships	8,000.00	2,500.00	5,200.00	1,900.00	2,700.00	12,300.00	4,300.00
Robson Member Guest	2,500.00			2,500.00		2,500.00	0.00
Hole in One (Current Balance \$305)	0.00					20.00	20.00
Receipts			20.00				
Payout							
Total Revenue	16,280.00	10,832.72	7,835.00	4,560.00	21,295.00	39,300.00	23,020.00
Expenses:							
SDWGA Fees	560.00		550.00	10.00	10.00	570.00	10.00
SD Telegraph & Del Sud Tournaments	560.00			680.00		680.00	120.00
Association Fees (Kachina)	50.00					-	0.00
Operating & Misc. Expenses (signs, stamps, web, etc.)	1,100.00		153.65	81.53	278.82	514.00	(586.00)
Recognition (Most improved, Maintenance gifts, etc.)	1,400.00		90.60			90.60	(1,309.40)
State Medallion	250.00					-	(250.00)
President's Cup	1,000.00			63.24	2,064.72	2,127.96	1,127.96
Club Championship	800.00					-	(800.00)
Cactus Flower	4,500.00			1,115.22	7,287.00	8,402.22	3,902.22
SaddleBrooke Women's Classic @HOA1	1,000.00					-	(1,000.00)
Sadie Hawkins	800.00					-	(800.00)
Updegraff Cup	1,300.00					-	(1,300.00)
Member/Member	2,000.00					-	(2,000.00)
Holiday Party	1,200.00					-	(1,200.00)
Cat Cup/SBR Hosting & Plaque Eng.	150.00		54.35			54.35	(95.65)
Range Balls	2,400.00				983.00	983.00	(1,417.00)
Total Expenses	19,070.00	0.00	848.60	1,949.99	10,623.54	13,422.13	(5,597.87)
Total Revenue Less Expenses	\$ (2,790.00)	\$ 10,832.72	\$ 6,986.40	2,610.01	10,671.46	25,877.87	\$28,617.87
Ending 2024 Cash Balance			\$ 17,819.12	\$ 20,429.13	\$ 31,100.59	\$ 31,100.59	



Restaurant meeting with SBR Organization. 3-24-2024

This committee was self-organized for the main purpose of making our events better including food quality, taste and service through improved communication.

Sam Rossi - MGA, Pam Horwitt - WGA, Marilyn Heasley - Ranchette Putters, Sheila Muehing - SBR Pickleball, Mary Schlachter - Lady Niners, Jack Dyck - MGA

Tyler Rose - Banquet Manager Kelly Cardwell F & B Director, Jeremy Imes - Executive Chef

Opening statement:

First, this needs to be highlighted, we are not here today to tell you how or who will run your restaurant. We are not here to tell you that you are doing a bad job. We are here to inform you of our concerns that we believe can be improved. You will hear from representatives of our organizations about what they have witnessed or received emails from members on issues that can easily be addressed and resolved for us. For the record, the individuals in this room represent 1,642 residents who belong to these organization and have spent over \$82,000 within the last year on banquets. From this meeting we hope that you are made aware of our goals to improve the quality of the banquets provided for us with little to no issues in the future. We appreciate your consideration.

Marilyn - Putters tournament banquet - room not ready - desserts not ready - double booked with Rotary but were able to relocate Rotary. Corned beef not edible - Tyler email acknowledging the fact that the corned beef was bad and therefore a 95% bill reduction was done. Sam felt food shouldn't have served. Need two bartenders.

Jack - No major complaints with food. Salmon and steak cooked well both years. Only one bowl of sour cream and one bowl of butter per table for 8 baked potatoes. Ran out of cheese and sour cream at Taco bar at lunch.

Sheila - Pickleball - banquet last year - salmon no sauce - big gap between first served and last served. Quality of food not up to par.

Pam Horwitt - WGA - attention to detail for service - condiments run out. no server in room to help refill - room not set up or not set up correctly. Sandwich bar - bread still in package - no tongs to take bread out. No butter so rolls served with dipping oil. Buns come out of kitchen cold bread comes out cold - right out of refrigerator. Need two bartenders - super long lines. quality of food - vegetarian option was inedible.



Ballroom double booked -

MGA - Sam reporting. Holiday party steaks were raw, and fish was overcooked.

Jeremy - Does anyone check the food?? yes - every plate? - no. Impossible with the volume. The staff cares about the quality and wants to serve great food.

Kelly - The staff cares about the quality of food served. The Staff doesn't purposely send out inferior food and then celebrate and say woohoo - we screwed this group.

Overwhelming issue is staffing for all parts of the restaurant. Sam suggested we compare budgets with other Robson Communities to ensure that our restaurant is properly and comparably funded for staffing purposes. Dani will try and get those numbers.

Suggestion was made to establish a line of communication for feedback. Each group could have one point of contact to help protect the Restaurant staff from aggressive, unproductive feedback from members of the various clubs.

Clubs also need to control their members to ensure that set up for events is done through one person and that person needs to communicate with their members.

MGA does post event surveys for all Special Events. Those results have been offered and there needs to be a defined process for how to share those results with the entire restaurant team if they want them. Tyler and Jeremy both welcomed the idea of receiving feedback from the groups after an event.

Other groups could do those as well and share the results in the same fashion.

This current Restaurant Committee will evaluate upcoming events and address future issues with Robson Management, if needed.